



## Job Advert

### Food & Beverage Attendant Permanent

The Service Staff provides professional Food and Beverage services to residents and guests ensuring the highest level of responsiveness, care and attention to individual needs and expectations.

The Service Staff works effectively in different environments including dining rooms, bars, lounges, pool areas, Room Service and off-site function set ups. The Service Staff provides guests with outstanding Food and Beverage products and services that are of exceptional quality and responsive to individual needs.

Dimension	Job Requirements
<b>Intellectual Ability</b>	<ul style="list-style-type: none"><li>▪ Absorbs and interprets information and instructions accurately</li><li>▪ Intermediate levels of reasoning and interpretation of information</li><li>▪ Ability to recognise service, safety or security concerns</li></ul>
<b>Academic Qualifications and Background</b>	<ul style="list-style-type: none"><li>▪ Grade 10</li><li>▪ 1 Year of experience in a similar role in a Luxury 5 Star Hotel/Lodge</li><li>▪ Some formal professional development in Food and Beverage</li></ul>
<b>Work Experience</b>	<ul style="list-style-type: none"><li>▪ Previous experience in a luxury 5-Star Hotel/Lodge</li></ul>
<b>Job technical Skills</b>	<ul style="list-style-type: none"><li>▪ Competent in applying Food and Beverage technical knowledge and skills</li><li>▪ Ability to provide Food and Beverage service in a luxury environment</li><li>▪ Knowledgeable about different sequences of service including breakfast, a la Carte, Table d'hôte, buffet and room service</li><li>▪ Conversant with Food and Beverage terminology</li><li>▪ Ability to work in dining rooms, outside service areas, banqueting, room service and off-site catering environments</li></ul>
<b>Personal Qualities</b>	<ul style="list-style-type: none"><li>▪ Committed to providing exceptional levels of service to others</li><li>▪ Ability to demonstrate a flexible approach to getting work done, adjusting to changing circumstances and demands</li><li>▪ Presents impeccable grooming and deportment</li></ul>
<b>Business Values</b>	<ul style="list-style-type: none"><li>▪ Embraces, supports and models organisational values and culture</li></ul>

*Sanbona shall apply the employment equity principles as set out in the Employment Equity policy and Plan.*

*Interested applicants should submit a comprehensive Resume/ CV with all supporting documents to [careers@sanbona.com](mailto:careers@sanbona.com) by no later than **15 September 2023**.*

#### CONSENT TO PROCESS YOUR INFORMATION:

By sending us your application, Curriculum Vitae, academic records, qualifications, or any other personal information as defined by POPIA:

1. You have disclosed up to date and accurate records; and
2. You agree to us keeping your records in our data base as per our Retention Policy.

#### Declaration:

By agreeing to the terms herein, you give Sanbona the authority to process your personal information. This consent will remain valid until such time as we have received instructions from you to request, subject to any applicable law and where appropriate, the correction, updating or deletion of your personal information held by us. You further acknowledge and declare that all personal information supplied to Sanbona is accurate, up to date, not misleading and complete in all respects.